



UNUM®

**CUSTOMER SERVICE REQUEST  
LIFE VOLUNTARY BENEFITS DIVISION**

Provident Life and Accident Insurance Company  
(Herein called Provident)  
1 Fountain Square, Chattanooga, TN 37402

**For toll free assistance call: 1-800-635-5597**

The policyowner requests the following change on Policy No. or Social Security No. \_\_\_\_\_

Insured \_\_\_\_\_

**\*Please note that only the policy number listed above will be processed by this request. If you have more than one policy number, please submit a separate request form for each policy number.**

1.  **Name Change of**  Insured  Owner

From \_\_\_\_\_ To \_\_\_\_\_

Reason for change:  Marriage  Court Order\*  Adoption\*  Correction\*  Divorce\*  
 Other\* \_\_\_\_\_

\*If name change is due to reason other than marriage or divorce, we will need a copy of the legal document for our records.

2.  **Owner's Current Mailing Address**  
 **If New Address, Check Here**

\_\_\_\_\_  
 (Number/Street) (Street Address) (Apt. No.)

\_\_\_\_\_  
 (City) (State) (Zip)

\_\_\_\_\_  
 (Telephone Number)

3.  **Ownership Change** Change the Owner to:

Name \_\_\_\_\_ Soc. Sec. No. \_\_\_\_\_

Address \_\_\_\_\_

From the effective date hereof, the Owner designated above alone may exercise every privilege and enjoy every benefit granted under this policy to the Owner except that, if there is an irrevocably designated beneficiary, the Owner may exercise his/her rights only with the consent of such beneficiary. The rights of any deceased beneficiary shall vest in the Owner.

**If Ownership Change is a result of the policyowner's death, we will need a copy of the Will or Letters Testamentary naming you as executor of the deceased's estate. If there is no Will or Letters Testamentary, you will need to contact our office at 1-800-635-5597.**

**Please note that completion of this section had no effect on the beneficiary designation. If a change of beneficiary is desired, complete section 8.**

Request for Taxpayer (Owner's) Identification Number (in lieu Federal Form W-9)

Owner's Soc. Sec. No. \_\_\_\_\_ or Employer's I.D. Number \_\_\_\_\_

**Certification** – Under the penalties of perjury, I certify that this is my correct Taxpayer Identification Number, and I am not subject to backup withholding. If you are subject to backup withholding, then place a check in the box.

Signature of New Owner \_\_\_\_\_ Date \_\_\_\_\_

4.  **Contingent Owner** Individual who will become policy owner if the primary owner is deceased.

\_\_\_\_\_  
 Name No./Street City State Zip

5.  **Policy Loan Agreement**  MAXIMUM AMOUNT AVAILABLE,  \$ \_\_\_\_\_ CASH, OR FULL AMOUNT AVAILABLE, IF LESS. In consideration of the advance by Provident of \$ \_\_\_\_\_ as a loan, all right, title, and interest in the Policy, is hereby assigned to Provident as sole security for the repayment of the loan with interest, subject to the provisions of the Policy which are incorporated and made a part hereof. The undersigned declares that no bankruptcy proceedings are now pending.

**ELECTION OF FEDERAL INCOME TAX WITHHOLDING** Provident is required to withhold 10% of the taxable portion of the surrender unless you direct otherwise.

Even if you elect to not have Federal income tax withheld, you are liable for payment of Federal income tax on the taxable portion of your distribution. You also may be subject to tax penalties under the estimated tax portion of your distribution. You also may be subject to tax penalties under the estimated tax payment rules if your payments of estimated tax and withholding, if any, are not adequate.

"NO". I do not want Provident to withhold Federal income tax.

6.  **Surrender/Cancellation of Policy** You may surrender your policy for the cash surrender value, if any, otherwise your policy will be cancelled. By electing this option, you surrender the policy and all claims thereunder. If your policy has cash value, a check will be forwarded for the proceeds after deduction of indebtedness and/or applicable surrender charges, if any. You hereby declare that no bankruptcy proceedings are now pending. Please return your policy to the Home Office.

7.  **Request for Duplicate Policy or Summary** This policy was lost or destroyed. \$25.00 Charge for duplicate policies.

8.  **Beneficiary Change(s)** Full given name, address, relationship and percentage must be given to be processed. If you are naming a minor child, you **MUST** include their date of birth. When naming a trust, you **MUST** include the name and date of trust. Unless otherwise specified, proceeds are to be paid in equal shares to the surviving beneficiaries, if more than one.

					Percent	Relationship To Insured
<b>Primary</b>						
Name	No./Street	City	State	Zip	%	
Name	No./Street	City	State	Zip	%	
<b>Contingent</b>						
Name	No./Street	City	State	Zip	%	
Name	No./Street	City	State	Zip	%	

9.  **Request for Change of Policy** I hereby request and direct Provident to change Policy No. \_\_\_\_\_ issued by Provident on the Life of \_\_\_\_\_ (Insured) in accordance with the information given below. Please return policy to the Home Office.

FROM (OLD POLICY)	TO (NEW POLICY)
Plan _____	Plan _____
Premium \$ _____	Premium \$ _____
Amount \$ _____	Amount \$ _____
Benefits _____	Benefits _____
Riders _____	Riders _____
Non Forfeiture Option: <input type="checkbox"/> APL <input type="checkbox"/> Reduced Paid Up	Non Forfeiture Option: _____ Effective Date <input type="checkbox"/> APL <input type="checkbox"/> Reduced Paid Up

Are you actively at work on a full time basis at full pay?  Yes  No

10.  **Policy Assignment Release** The undersigned (No. 12) assignee releases all rights, title, and interest in this policy

11.  **Additional Changes**

12.  **Signatures** Provident is hereby authorized to amend this request to correct obvious errors or omissions. If you live in a community property state, your spouse or ex-spouse **MUST** also sign this form. An adult other than a relative or beneficiary **MUST** witness your signature.

_____	_____	_____	_____
Owner Signature	Owner Soc. Sec. No.	Witness Signature	Date
_____	_____	_____	_____
Spouse Signature	Spouse Soc. Sec. No.	Witness Signature	Date
_____	_____	_____	_____
Assignee Signature	Assignee Soc. Sec. No.	Witness Signature	Date

( )

**Acknowledged**

**THIS SECTION FOR PROVIDENT HOME OFFICE USE ONLY**

BY \_\_\_\_\_ DATE \_\_\_\_\_